



# Electric Steamboat | ESB 3161SI

## Instruction Manual

Thank you for purchasing Electric Steamboat.  
For safety purpose, please read this operating instruction manual carefully before using  
and keep it for future reference.



RELISHING YOUR COOKERY

*Celebrate Fine Living!*



# SAFETY INSTRUCTIONS

**Dear Customer:**

**Please read these instructions carefully before connecting the appliance in order to prevent damage due to incorrect use. Read the below instructions in particular very carefully.**

1. Ensure the local voltage fit to the appliance and the socket must be grounded.
2. Make sure the appliance and the plug do not come into contact with water or any other liquid. In case if the appliance be dropped in water inadvertently, remove the plug from the electrical socket immediately and have the appliance checked by a certified professional. Non-compliance with this may result in serious injury.
3. To prevent electrical shock, do not immerse the appliance, plug or power cord into water or liquid.
4. Never switch on the appliance with an empty pan on top of it; this may result in serious damage to the appliance.
5. Do not remove pot from heating board before cooling. Remove with force will damage pot and heating board.
6. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
7. Operate the appliance on flat and dry place.
8. Make sure the outer surface of the pot and the heater is clean and dry before plug in.
9. Make sure the pot is place levelly, seated in the middle of the heater and touching the heating plate tightly, before cooking.
10. Do not place objects near, cover or touch the hot steam vent of the glass lid while cooking.
11. The appliance is only used for the purpose it was designed for.
12. Do not put the pot on any other stove to heat.
13. Do not touch any surfaces when hot.
14. Not for outdoor use. Household use only.
15. Do not place on or near a hot gas or electric burner, or in a heated oven.

16. Do not operate the appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
17. Do not let power cord hang over edge of table or counter where it can be pulled on by children or tripped over.
18. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
19. Children should be supervised to ensure that they do not play with the appliance

### **PREPARATION FOR FIRST USE:**

1. Remove all packaging.
2. Check to make sure the appliance is undamaged. In case of any damage, immediately contact your supplier and do not use the appliance.
3. Clean the pot and glass lid with warm water and mild washing liquid. Rinse thoroughly.
4. Position the appliance in such a way that the plug is accessible at all times.
5. For initial use, some smoke and smell may be found when the unit is turned on, it is normal and will disappear after using several times.

### **USAGE:**

1. Before each operation, check if there are any articles on the surface of the heat plate, remove it if there is any. Ensure the surface of the heat plate clean and dry.
2. Place the pot levelly on the heating base, and seated in the middle of the heater. Add soup (water) into the pot and cover the lid.
3. Turn the switch knob to the "OFF" position, and then insert the plug into the socket. Must fully insert it into the socket.

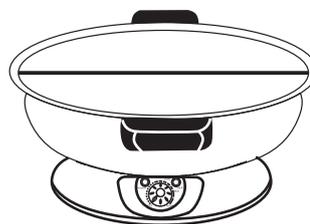
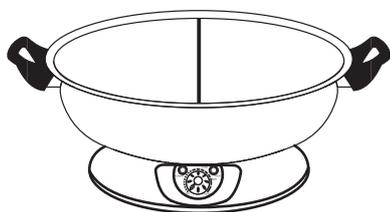
4. Turn the knob to "HIGH" mode, the indicating light will light up implying that the appliance is working with full power.  
**NOTE:** After the water or soup starts boiling, turn the knob counter-clockwise from "MEDIUM" to "LOW", the indicating light will turn off once the water temperature reaches the desired degree; The heating will resume when the water temperature falls below the desired temperature; the indicating light will therefore light up again.
5. Add the food to the pot as soon as the water or soup starts to boil.
6. After using, turn the knob counter-clockwise to the end position "OFF" to ensure the power is off.

## CLEANING AND MAINTENANCE:

1. Before cleaning the appliance make sure you remove the plug from the main socket.  
ATTENTION: Never immerse the appliance in water or any other liquid.
2. Clean the pot and glass lid with water and sponge.
3. Wipe the heating base with a damp cloth. Do not wash the heating base in water.
4. Dry before storing.

## Reminder:

1. Please reference the product photo below for proper assembling. Please make sure the pot is secured on top of heating board.

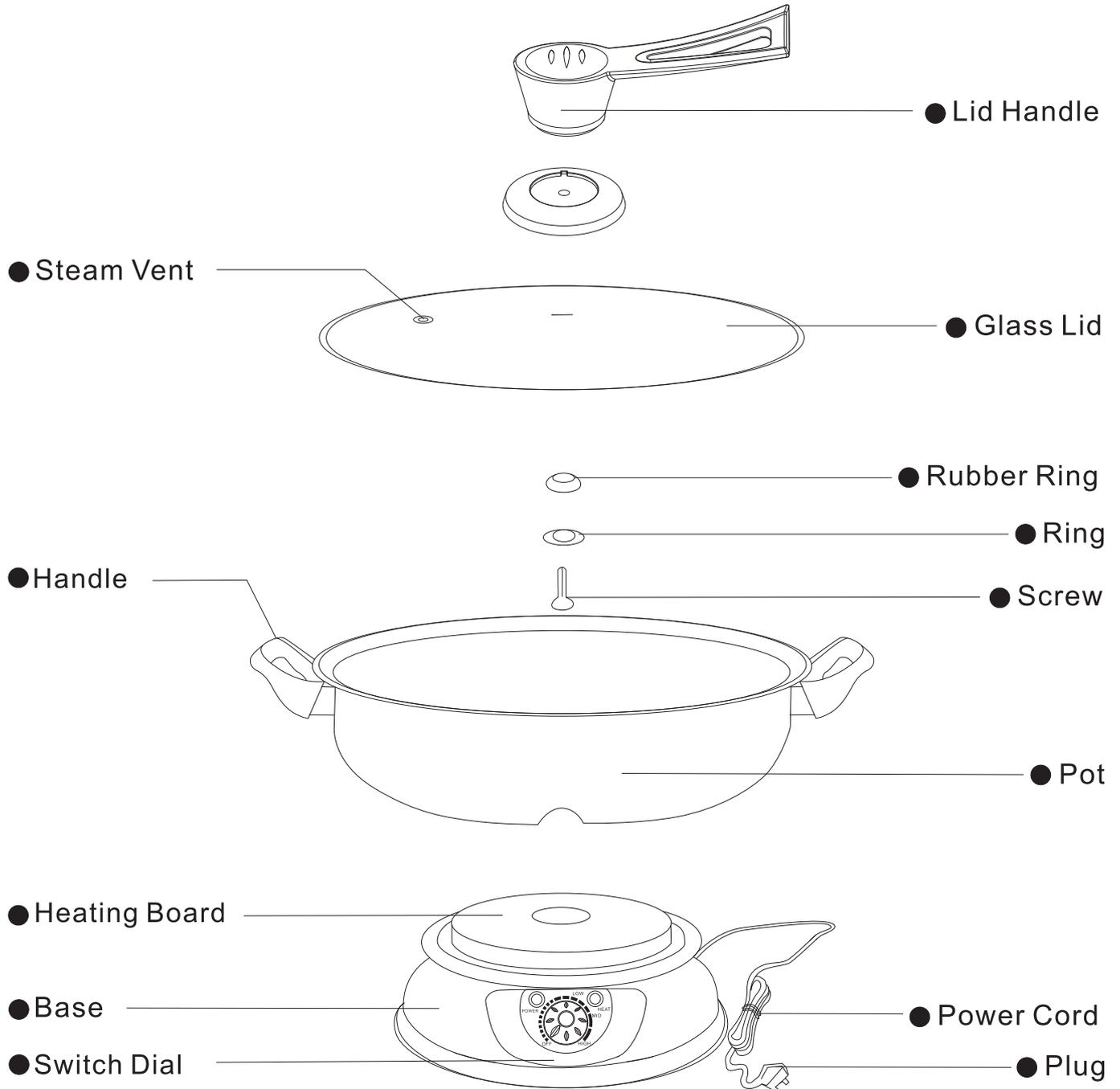


2. The pot will stick on the heating board tightly when heating. Do not remove the pot from heating board before cooling. Remove with force will damage pot and heating board.

# TECHNICAL PARAMETERS

MODEL	CAPACITY	POWER	VOLTAGE	FREQUENCY
ESB 3161SI	5.0L	1600W	220V-240V	50/60Hz

# COMPONENTS



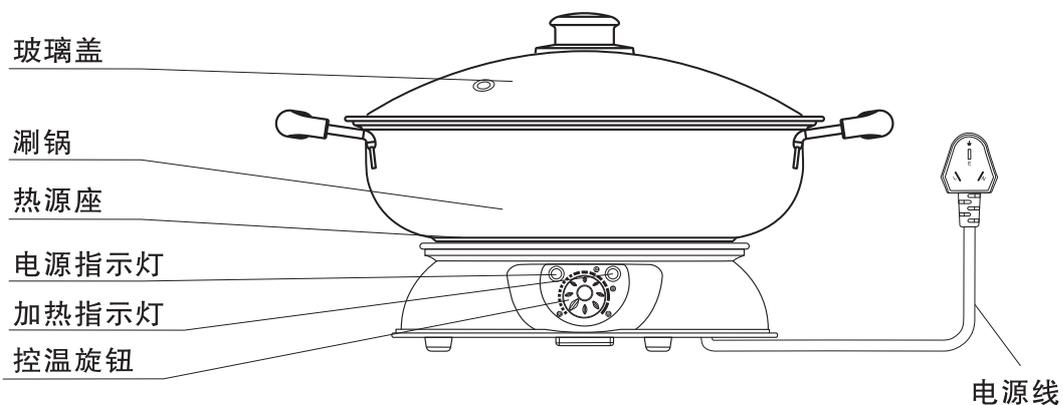
## 一、产品特点：

- 1、电火锅采用膨胀加热方式。
- 2、通过旋转控温旋钮，可任意调节温度。
- 3、分体式结构，更易于使用和清洗。

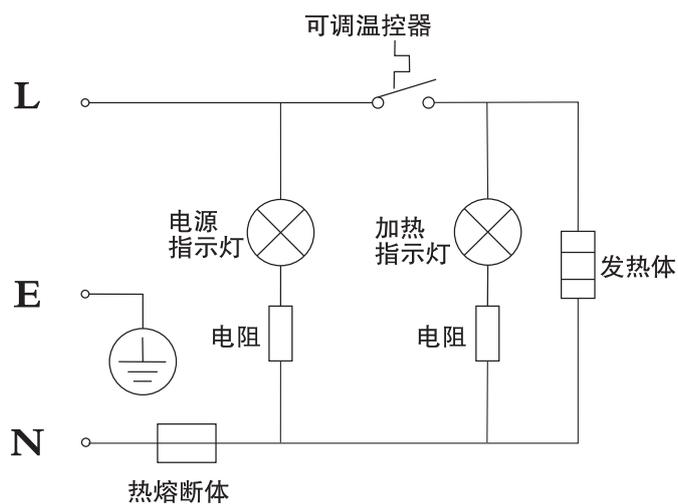
## 二、产品的技术参数：

型号	额定电压	额定频率	额定功率	容量	涮锅直径
ESB 3161SI	220-240V~	50Hz	1600W	5.0L	30CM

## 三、产品结构图示



## 四、产品电路图：



## 五、使用方法：

1. 使用前，请检查热源座的电热器表面，如有异物应予以清除。
2. 将装有汤料（清水）的涮锅放于热源座上，稍旋转使锅底与电热器表面接合。
3. 将控温旋钮逆时针旋到底，再将电源线插头插入墙上的电源插座，此时热源座上电源指示灯亮。
4. 将控温旋钮顺时针旋到底，此时加热指示灯亮（电源指示灯也保持亮的状态），表示正在加热。  
注：加热2分钟左右，涮锅和发热盘账合成一体，只有待降温后，涮锅和发热盘才能分离。
5. 在使用过程中，若觉得火力过大，可将旋钮逆时针旋转至加热指示灯灭的位置，即可实现断续加热，达到温度任意调节功能。
6. 当水开后，就可以开始涮煮食物。  
注：涮煮过程中，应常搅拌锅底，以免食物糊底。
7. 使用完毕，将控温旋钮逆时针旋到底，并拔下电源线插头，再将电源线或调温棒拔出。
8. 等涮锅充分冷却至室温后，才可以进行清洗。

## 六、注意事项：

1. 在接通电源之前，请确认当地电压与火锅额定电压相符，电源插座必须接地级，并按电工要求安装。
2. 使用前必须清除发热盘表面和涮锅底部的杂物，使发热盘与涮锅良好接触。
3. 必须先将涮锅放在冷态热源座上才可以通电加热，反之则不能达到良好效果，甚至造成产品损坏。
4. 在使用过程或热源座处于热态时，不要将涮锅从热源座上硬性卸下，否则会损坏发热盘或涮锅，应待冷却后再卸下。
5. 涮锅内未盛水时，请勿通电干烧。
6. 使用过程中，产品表面温度较高，排气孔有蒸气排出，请勿靠近或触摸，以免烫伤。
7. 当刚使用完毕，拿离涮锅，热源座上余热温度仍较高，请勿靠近或触摸，以免烫伤。
8. 不要把热源座放在水中浸洗或使电器部份受潮，否则直接影响到电器部份的绝缘性能，从而造成漏电或短路。
9. 请勿将涮锅置放于其它炉具上加热。

10. 初次使用时，热源座会出现一股异味，甚至轻微冒烟，属正常现象，使用几次后此现象会消失。
11. 如在使用时发生异常情况，请到指定维修点维修，请勿自己维修。
12. 如果电源软线损坏，为了避免危险，必须由制造商、其维修部或类似部门的专业人员更换。
13. 本器具不预备给体能弱、反应迟缓或有精神障碍的人（包括儿童）使用，除非在对其负有安全责任的人员的指导或帮助下安全使用。
14. 儿童应该被监督，以保证他们不玩耍器具。
15. 本产品不能在外接定时器或独立的遥控控制系统的方式下运行。

## 七、保养方式：

1. 不锈钢内胆初次使用可倒入十比一左右的白醋煮沸10分钟，进行消毒。
2. 内胆出现白色水垢为正常现象，是由于水中钙镁离子与发热盘反应形成。使用折醋，茶叶（绿茶）煮沸，可以有效清除水垢。
3. 严禁无水干烧。接通电源前应在涮锅内先放入足够的水，水量减少后应及时添加，防止干烧。
4. 用中性清洗剂清洗涮锅，每次用后应清洗并用干布擦干水份。需要特别注意的是，不可用腐蚀性强的清洗剂清洗涮锅，因为酸碱会严重腐蚀涮锅。
5. 电火锅的插头应该经常擦试，保持清洁，否则会在插头两极逐渐积灰尘产生铜绿，增加插座与插头的接触电阻，导致接触不良，产生发热等问题。
6. 分体式电火锅，要注意保持锅底的形状，防止碰撞变形，影响热效率和使用寿命，锅体干烧致锅底严重变形，应停止使用并更换涮锅。
7. 如果有汤汁滴在控制面板上或底座的外壳上面，只能用抹布试擦，不能将电火锅底座浸洗或冲洗。

## 八、有害物质表：

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
温控器	×	○	×	○	○	○

○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下；

×：表示该有害物质至少在该部件的某一均质材料中的含量超出了GB/T 26572规定的限量要求；



环保使用期限标志：代表该产品含有某些有害物质，在环保期限内(10年)可以放心使用，超过环保期限后，应进入回收循环系统。

## **Product Warranty**

The Warranty Card is not provided in the product packaging. You can register the product warranty online at our website <https://www.europace.com.sg/ewarranty/> within 7 (seven) days from the date of purchase. You will enjoy an additional 3 months of the product standard warranty when you register online. Please produce your E-warranty registration when requesting for repair and service at our Service Centres nearest to you.

In the event, if you are unable to register the product warranty online you must produce your purchase receipt/tax invoice and such other documentary proof of purchase of the appliance when requesting for repair and service.

### **Product Warranty Coverage**

You may find out your product warranty coverage at the link below before calling our Customer Service Hotline (65) 6457 3678 or visiting our Service Centre.

[http://europace.com.sg/ewarranty/src/cupload/settings\\_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19\\_0221.pdf](http://europace.com.sg/ewarranty/src/cupload/settings_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19_0221.pdf)

### **TERMS & CONDITIONS OF WARRANTY (THIS WARRANTY IS VALID IN SINGAPORE ONLY)**

Your appliance is warranted against faulty design, workmanship or materials for a period of 12 months unless otherwise stated from the date of purchase, subject to the following terms & conditions herein below:-

- 1) That the owner shall register the product warranty online at our website [www.europace.com.sg](http://www.europace.com.sg) within 7 (seven) days from the date of purchase.
- 2) That the appliance shall be used solely for domestic purposes and not for commercial purposes or any other purposes whatsoever and used strictly under the instruction for operation as provided by the manufacturers or the appliance.
- 3) That if any time during the warranty period any part or parts of this appliance is removed, tampered, modified, adjusted, altered, handled or repaired in any way whatsoever by any persons other than those authorized by Strategic Marketing (S) Pte Ltd, this warranty shall immediately cease to be valid and become void.
- 4) That the owner shall produce the E-warranty registration or tax invoice/receipt and such other documentary proof of purchase of the appliance to our satisfaction as we may deem necessary when requesting for repair and service.
- 5) That our decision on all queries relating to complaints as to defects either of workmanship or of materials shall be conclusive and the owner shall agree to abide by such a decision. Any appliance or defective part which has been replaced shall become our property.
- 6) The terms and conditions of this warranty shall be contained exclusively in this document and no other presentation of provision, either written or otherwise, regardless of the origin of the same, shall be accepted as either adding or removing from these terms and conditions.
- 7) That this warranty shall cease to be valid and void if the appliance is exported or relocated from Singapore.
- 8) That there shall be no removal, alteration, defacement, or made illegible/tampered or any kind of the serial number on the appliance.
- 9) That the owner shall be fully responsible for the due delivery and collection of the appliance for any work done according to this warranty. Transportation expenses incurred for delivery or handling the appliance are chargeable to the owner.
- 10) Transportation and labour charges apply after the full parts warranty expires. Refer to <https://www.europace.com.sg/ewarranty/> for more information.

In addition to the above, this warranty shall be subjected to the following limitations and exclusions:-

a) The appliance shall be warranted by STRATEGIC MARKETING (S) PTE. LTD. from date of purchase only for a period of:-

10 years - Heating Element warranty applies to selected models of Storage Water Heaters.

- Tank Leakage warranty applies to selected models of Storage Water Heaters.

8 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

10 years - Compressor warranty applies to selected models of Refrigerators.

6 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

- Compressor warranty applies only to selected models of System Air Conditioners and Portable Air Conditioners.

5 years - Compressor warranty applies to Refrigerators, Freezers, Wine Coolers, Portable Air Conditioners & Casement Air Conditioners (Outdoor warranty). Transportation is chargeable from the 2nd year to 5th year.

- Compressor warranty applies to Dehumidifiers (Walk-in warranty)

- Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

3 years - Full parts warranty applies only to selected models of Air Purifiers & selected models of Dehumidifiers (Walk-in warranty).

- Heating Element warranty applies only to selected models of Garment Steamers (Walk-in warranty).

- Motor warranty applies only to selected models of Jet Turbine Fans & selected models of Air Coolers (Walk-in warranty).

2 years - Motor and internal parts warranty applies only to selected models of Stand Fans, selected models of Oscillation Power Fans & selected models of Air Purifiers (Walk-in warranty).

- Heating Element warranty applies to selected models of Electric Ovens & selected models of Kettle Jugs. (Walk-in warranty)

- Motor warranty applies only to selected models of Jet Turbine Fans (Walk-in warranty).

- Full parts warranty applies only to Wine Coolers of 34 Bottles & above.

1 year - Full parts warranty applies to \*Lifestyle Products (cash & carry items), Small Kitchen Appliances, Fans, Air Coolers, Wine Coolers of 20 Bottles & below, Mini Bar Fridge (Walk-in warranty)

- Full parts warranty apply to Refrigerators, Air Conditioners & Freezers (Outdoor warranty).

Check out the warranty coverage of your appliance at [www.europace.com.sg](http://www.europace.com.sg)

b) The owner waives all or any claims to compensation monetary or otherwise which he/she may be entitled to and shall agree to accept any compensation whatsoever by way of additional repairs or otherwise which we in our absolute discretion may deem fit to offer. The giving of compensation shall be subjected to the other provisions of the warranty.

c) This warranty shall not be transferable, negotiable or assignable to any third party.

d) The warranty does not include transport delivery or handling charges incurred in the transportation of the appliance to and from Strategic Marketing (S) Pte Ltd.

e) Damage caused during transit where the appliance is transported for servicing, repair, or in relation thereof or connection therewith.

f) In respect of refrigerator and air conditioner only, upon the expiry of 12 months from the date of purchase, this warranty will not cover transport, refrigerant and labour to install a new compressor.

g) This warranty will not cover chemical cleaning, maintenance service, general service and overhaul, which if confirm is chargeable.

h) Defects or fault in the appliance which has been used for commercial purposes or which have been rented/leased or which have been otherwise subject to other than household use.

i) Claims for damaged/missing parts after 3 days from the original date of goods received will not be valid.

j) This warranty and the Replacement Scheme does not particularly cover damages and/or defects arising from

- Usage of wrong electrical supply/voltage.
- Usage not according to the Instruction Manual provided by the manufacturers.
- Misuse, accidents, negligence, abuse, improper installation, or any manner of tampering.
- Normal wear and tear.
- Corrosions rusting or stains.
- Scratches, dents on the unit body, casing or paintwork of the appliance.
- Act of God, fire, flood and civil unrest.
- We shall not under any obligation, legal or otherwise to repair this appliance or one to one exchange if the same shall be required as a result of losses, damages, and malfunctions arising from any of the causes mentioned in the paragraph.

k) All accessories, external parts and extruded parts such as front panel, casing, door, glass cover, glass door, cable/cord assembly, batteries, adaptor, plug, remote control, control knob, buttons, filter, UV lamp, oven tray, wooden rack, exhaust hose, fixtures, panels, cover, lid and lever, plastic parts, fan blades, blade guard, inner pots, brushes, water tanks, attachments made of glass, plastic and/or porcelain, detachable parts, and other option items are excluded from this warranty.

All services provided after the warranty period will be chargeable at standard rates determined by STRATEGIC MARKETING (S) PTE. LTD.

The terms and conditions of this warranty shall be varied except with the written and express consent or agreement of Strategic Marketing (S) Pte. Ltd. While Strategic Marketing (S) Pte. Ltd. endeavours to repair any defects after the warranty period, it is subject to availability.

It is hereby expressly provided that any liability of Strategic Marketing (S) Pte. Ltd. for any loss or damage whatsoever arising from, relating to or in connection with the purchase of the appliance shall not exceed the purchase price (excluding installation costs) of the appliance. Similarly, Strategic Marketing (S) Pte. Ltd.'s liability for any breach of this warranty shall be limited to the purchase price (excluding installation costs) of the appliance.

\* Lifestyle Products - Garment Steamer, Humidifier, Dehumidifier, Air Purifier, Mini Bar-Fridge.

\* Walk-in warranty - Customers are obliged to bring the warranted products to Strategic Marketing (S) Pte. Ltd. Service Centre for repair/service during the warranty period.



**Scan QR Code for  
the online Warranty  
Registration**

Ver. 20 \_0312

For more technical details / enquiries, please visit:

## **EUROPACE SERVICE CENTER**

**10 Changi South Street 3 #06-01 Singapore 486147**

Tel: (65) 6457 3678 | Fax: (65) 6741 0728

Operating Hours: Monday - Friday: 9am - 5pm | Saturday: 9am - 12pm

Email: [service@strategic.com.sg](mailto:service@strategic.com.sg)

[www.europace.com.sg](http://www.europace.com.sg) | [www.strategic.com.sg](http://www.strategic.com.sg)

### **RELATED PRODUCTS & MAIN CONTACT HOTLINE**

System Split Aircons | Tel: 6858 0801 | Email: [systemac@strategic.com.sg](mailto:systemac@strategic.com.sg) (Twin City)

Portable & Casement Aircons | Tel: 6291 0800 | Email: [portableac@strategic.com.sg](mailto:portableac@strategic.com.sg) (Jia Yue)

Refrigerators, Washing machines, Cookers & other major appliances |

Tel: 6289 0802 | Email: [mda@strategic.com.sg](mailto:mda@strategic.com.sg) (TnG)

*Celebrate Fine Living!*

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If there is any technical amendment for the product, it will be edited on the updated version of the instruction manual without prior notice. The pictures shown in the instruction manual is only for illustration purpose only. If the appearance or colour of the product is modified, please refer to the actual appliance as a standard.